





Provincial Covernment of Agusan del Sur

Gov. D.O. Plaza Government Center, Prosperidad, Agusan del Sur



OBJECTIVE: GOOD GOVERNANCE

"IMPROVE DELIVERY OF QUALITY BASIC SERVICES"



Provincial Government of Agusan del Sur



SPECIFIC OBJECTIVES:

- 1. MINIMIZE DELAY OF PROCESSING TRANSACTIONS;
- 2. SATISFY CUSTOMERS (INTERNAL & EXTERNAL) CLIENTS;
- 3. PPAs IMPLEMENTED PROPERLY/EFFICIENTLY;
- 4. CHANGING MINDSET/BEHAVIOUR OF FARMERS;
- 5. CHANGING BEHAVIOUR OF PUBLIC SERVANTS/ EMPLOYEES FROM THE CULTURE OF ENTITLEMENTS.



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I. Internal

AREAS FOR IMPROVEMENT

II. Physical

III. Structural

V. Behaviora



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AREA-I

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Strengthening of the "core" Change Advocate



Creation of the Change Advocate



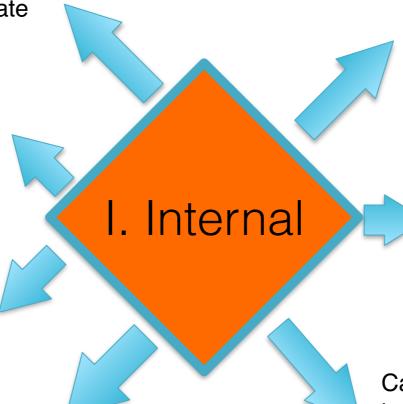
Conduct resource inventory

(Material & Human)



Diagnosing the problem

(Administrative, PPAs, Working relations with municipalities, Governance (social, economic, political and cultural)



Macro strategic formulation



Training and workshop on "Bottom-Up" strategic approach



Capacity development for implementing offices for a research-based formulation of PPAs





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AREA-II

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Fix and repair structures that have been neglected such as:

- * roads,
- * sanitary structures, and
- * other physical government structures



Employ concept of geography/sense of place in order to contextualize physical ordering with projection of:

- * Identity;
- * Development;
- * Modernity; and,
- * Efficiency.

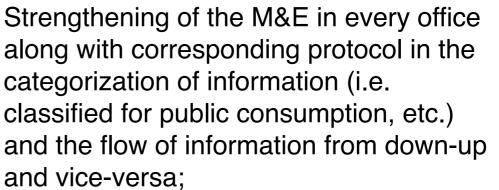


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AREA-III

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Review of existing systems and processes;



Automation to integrate all functioning systems and processes;



Creation of a quick reaction team and the standard operating procedure for crisis management along with the corresponding administrative, material, and physical infrastructure.





Establishment of official SOP and implementation of operations manual;

Capacity development of concerned offices for a research-based PPA formulation.





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AREA-IV

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Creation of second liner management team



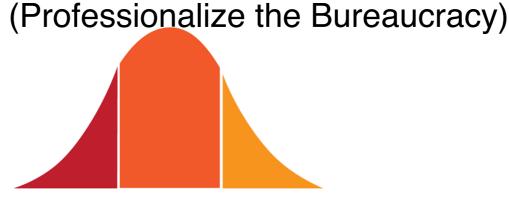
Behaviora

Strict Implementation of employee's manual





Cascading of the change advocate team, core values, principles through apprenticeship under the principle of leadership by example Standard Merit System



Quarterly appraisal of employee's manual for the first year; Bi-annual for the next two years; annual thereafter.



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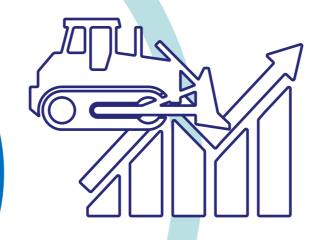




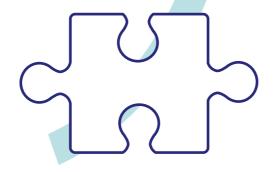
SIGNIFICANT MILESTONE AND ON-GOING IMPROVEMENTS

Diagnosis of internal problems such as:

- -Administrative
- -PPAs
- Working relations with municipalities



Implementation of online Project Monitoring which is widely use during the COC meeting (e.g. PROMIS)



Major issues discussed with the core change advocate



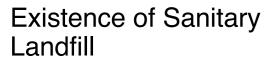
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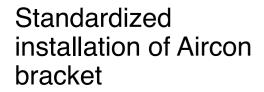




II. Physical

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compliant to Fire Safety Standard (Sprinkler, etc.)

Improvement of water system

On-going construction of Archive Building, Constructed Flag Poles



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On-going installation of hybrid streetlights

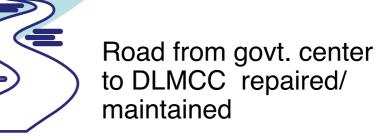
Substantially completed sports



complex

Functional Datu Lipus Makapandong Cultural Center

Children's playground for rehab





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II. Physical

Completed tourism office and museum

Employ concept of geography/
sense of place in order to
contextualize physical ordering
with projection of:
Identity;
Development;
Modernity; and,
Efficiency.



Planting of trees and landscaping



Regular housekeeping of the executive and legislative building



Rehabilitation and renovation of major offices within the capitol



Crafting of Site Development Plan (Gov't. Center)



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Interconnected Management
Information Systems

Automation to integrate all functioning systems and processes



Implementation of digital signatures (paperless/less paper transactions)



Crafting of implementing policies on e-PGAS (EO) for approval



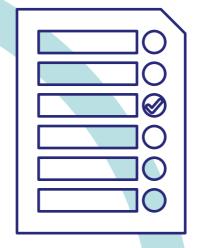
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Establishment of 'official standard operating procedure' (OSOP) and implementation of operations manual



Employees
handbook was done
& subject for
enhancement



Aggressive program implementation on induction of new employees



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III. Structural

No appreciation on M&E system
 Absence of Protocol in the categorization of information (i.e. classified, and public, etc.) and the flow of information from down-up and vice-versa

Implemented real time monitoring system through PROMIS, Cloud storage and organizational email system as the medium of communication



Define and enforce accountability



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Prioritization System of POW and DED Preparation





Performance-based Contracting System



Improvement of Financial Assistance System/
Professionalize Manner



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IV. Behavioral



- Second liners serve as team leaders of USAD & other big events
- They served as key activity managers of the naliyagan activities



2nd Level
CapDev &
Management



Cascading of the change advocate team, core values, principles through apprenticeship under the principle of leadership by example:

- collegial decision making principles
- Revitalization of PRAISE
- Conduct of Organizational Development Program (Right-Sizing)





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Digitalization & institutionalization of Systems & **Processes**





PROVINCE OF AGUSAN DEL SUR

Rebranding



Recommendations



MAN/EXE-COM Reinstituted



Expansion of Mgt. Team



Sustain good governance



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Good Governance is Good Politics



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